



POST OFFICE BOX 13250
SAVANNAH, GA. 31416-0250

SOUTHSIDE COMMUNITIES FIRE PROTECTION, INC.

FIRE PHONE: 355-6688
BUSINESS PHONE: 354-1011

TO: Southside Fire/EMS – Mercy Ambulance Service Patients
FROM: Timothy Genest – Assistant Chief
SUBJECT: Reimbursement Policy – Out of State BCBS Insurance
DATE: March 9, 2007

This notice is for our patients and the responsible parties of our patients that have Blue Cross Blue Shield that does not assign benefits to the service provider but instead sends payment directly to the patient. Currently, we are experiencing this problem with Out of State Blue Cross Blue Shield.

We will no longer continue to file your Out of State BCBS. After you make **full payment to us along with a copy of this letter**, we will mail you a receipt and a completed HCFA 1500 insurance claim form so you can file your insurance and be reimbursed directly by BCBS. **You should keep in mind that your policy might have a filing time limit so payment needs to be made as soon as possible to insure that you get your claim in before the time limits have passed.** We will no longer call on your claims.

We regret any inconvenience this may cause you but the business practices utilized by out of state Blue Cross Blue Shield leave us with no alternative.

If you have any questions about this matter please do not hesitate to contact our office.